

#### Department of Medical Assistance Services



### Foster Care and Adoption Assistance Virginia Medicaid Managed Care

Commission on Youth May 7, 2014

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www.dmas.virginia.gov

# **Legislative Authority**

**2011** Acts of Assembly Foster Care Inclusion Pilot Language

**2012** Acts of Assembly Expansion into other regions

 Allow, on a pilot basis, foster care children, under the custody of the City of Richmond Department of Social Services, to be enrolled in Medicaid managed care (Medallion II) effective July 1, 2011

 Allow foster care children, on a regional basis to be determined by the department, to be enrolled in Medicaid managed care (Medallion II)

Timeline for September 2013 - March 2014								
	Tidewater		Central Virginia		Northern Virginia		Charlottesville	
Enrollment per region as of 4/2014	AA	FC	AA	FC	AA	FC	AA	FC
	1236	868	1306	997	753	776	642	553
MCO effective	Sept 1st		Nov 1st		Dec 1 <sup>st</sup>		March 1st	

Timeline for April 2014- June 2014	Managed Care Regions								
	Hali Lyncl	fax / nburg	Roanoke / Alleghany		Southwest				
Eligible for enrollment per region as of 4/2014	AA	FC	AA	FC	AA	FC			
	454	314	796	645	682	557			
MCO effective	April 1 <sup>st</sup>		May 1 <sup>st</sup>		June 1 <sup>st</sup>				

## **Statewide Transition into Managed Care**

## Accomplishments

- The transition will conclude with the Southwest region on June 1, 2014
- Training sessions for local DSS staff and parents held statewide
- Collaboration with local DSS and identifying the foster care and adoption assistance youth have been successful
- Webinars are available on the DMAS site for local DSS staff and parents

- As the expansions rolled out regionally, LDSS directors and appropriate staff members were contacted to provide updates on the transition
- Collaborative efforts between DMAS, and MCOs have been extremely successful
- Statewide training sessions have been successful
- Access to the <u>fostercare@dmas.virginia.gov</u> email has been utilized by local DSS staff and parents

# **Benefits to Children of Managed Care**

- The transition to managed care will enhance coordination of health care services for Foster Care and Adoption Assistance children who, in many cases have special health care needs.
- Benefits of managed care include:
  - Improved access to providers including Primary Care Physicians (PCPs) and access to specialty care
  - Coordination of health care services
  - Case management services to include Health Risk Assessments
  - Provider directories updated in real time
  - 24 hour nurse advice line
  - Toll free member helpline
  - Disease management programs
  - Transportation services
  - Translation services

#### **Positive Feedback**

- Positive feedback from local DSS staff members and parents regarding the following:
  - Case managers availability to help navigate health system and locate providers
  - Having point of contact from each MCO to address urgent matters
  - Knowledge of network and information given at each training session
  - Additional resources available for special needs population

